

## Valets for the Fussy Folk

Hi Lucy

As per our conversation on fabrics and trims.

The main issues we confront daily is loose dyes in a lot of fabric particularly any fabric with a high content of elastin.

The other issues that arise from high content of elastin in fabrics is the deterioration of the fibre after several cleans. Lots of breakage and general loss of elasticity.

From my experience this mainly occurs in fabrics used in females garments not saying that it does not happen in males clothing but definitely less often.

Other problems that arise are the coatings used on garments to make the fabric appear a lot better than what it is.

For example you lose all crispness in the fabric after 1<sup>st</sup> clean either Dry Cleaning or washing or the garment goes as stiff as a board because of the type of spray used in outer fabric (irreversible).

The trims are a major issue particularly the leather look as it delaminates with time and performs terribly.

All trims buttons etc must be treated with caution as to remove prior to cleaning or not.

As for interaction with the customer regarding risks with their garments I tend to advise customer prior to cleaning of associated problems and if an issue arises help them with contact with manufacturer etc.

If you need any my information you can contact the Brian Tonkin or Howard Duffy at Drycleaning Institute of Australia (DIA) 1300134511.

I hope this information is helpful.

Regards

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